



# PYRAMID MOVERS

311 Tennessee Street, Vallejo, CA 94590

Office: 707-557-2033 [www.PyramidMovers.com](http://www.PyramidMovers.com)

DOT#1600238  
MC#595334  
PUC#190388

"Our first priority is our customer satisfaction, because if we don't take care of you, someone else will!"

## **Customer Information-** Please read carefully and sign as indicated.

**Charges-** Your final price will be based on the following factors:

**Hourly based moves:**

**Hourly rate & travel time:** The hourly rate is based on the number of men and trucks used. The travel time is based on the time of arrival to the pick-up and return from the delivery address.

**Materials:** All packing materials supplied to you before the move and all packing and protecting materials used by the movers.

**Mileage/Tolls:** Mileage fee applies to moves in which the delivery address is more than 40 miles from the pick-up address. Tolls are applied for both ways (truck tolls are normally twice the amount of cars).

**Other:** Charges for special services, such as storage over-night, hoisting, safe or piano, may apply.

**Volume Based Moves:**

The price is based on the volume of the shipment, materials used, packing/ unpacking services, liability, and special access charges.

**Binding Estimate Moves:**

If you receive a Written Binding Estimate, your final price has already been determined based upon all the services you requested. If additional services are requested, additional charges will be applied.

**California State Moves-Liability Options:**

**1. Basic Insurance Liability** is included at no additional cost. It provides coverage of sixty cents (\$0.60) per valuation.

**2. Cash-Value Liability** Can be purchased at the rate of seven dollars (\$7.00) per one thousand dollars (\$1000.00) of declared value. For Example, ten thousand dollars (\$10,000.00) of declared value would cost seventy dollars (\$70.00). A deductible of five hundred dollars (\$500.00) is applied.

**3. Replacement Value Liability** can be purchased at the rate of twelve dollars and fifty cents (\$12.50) per one thousand dollars (\$1000.00) of declared value. A minimum of ten thousand dollars (\$10,000.00) at the cost of one hundred and twenty five dollars (\$125.00) is applied. A deductible of five hundred dollars (\$500.00) is applied.

**Inter-State Moves-Liability Options:**

**1. Basic Insurance Liability** is included at no additional cost. . It provides coverage of sixty cents (\$0.60) per valuation.

**2. Cash-Value Liability** Can be purchased at the rate of seven dollars (\$7.00) per one thousand dollars (\$1000.00) of declared value. A minimum of ten thousand dollars (\$10,000.00) at the cost of seventy dollars (\$70.00) is applied. . A deductible of five hundred dollars (\$500.00) is applied.

**3. Replacement Value Liability** can be purchased at the rate of twelve dollars and fifty cents (\$12.50) per one thousand dollars (\$1000.00) of declared value. A minimum of ten thousand dollars (\$10,000.00) at the cost of one hundred and twenty five dollars (\$125.00) is applied. A deductible of five hundred dollars (\$500.00) is applied.

**Press Board-Shipper, owner, or consignee must select option 1, 2, or 3.**

Furniture manufactured from pressboard, particleboard and/or engineered wood is designed to go into a box from the manufacturer, to the retailer, and then to the customer unassembled. It is not built to withstand the normal stress of a move as an assembled unit, which may cause chips or dents that are not usually repairable. Therefore if the shipper requests transportation of these items they must select and initial one of the following options listed below or the carrier will not transport any of the pressboard furniture.

1. \_\_\_\_\_ **(initial)** I, the customer choose to disassemble all pressboard, particleboard and/or engineered wood furniture prior to or during the move. I assume all responsibility for damage to the pressboard, particleboard and/or engineered wood furniture, which may occur during the disassembly or in transit of the furniture.

2. \_\_\_\_\_ **(initial)** I, the customer, tender furniture constructed of pressboard, particleboard and/or engineered wood furniture fully assembled as part of our move. I understand that any claim for damage to the pressboard, particleboard and/or engineered wood furniture may be denied due to the inherent vice of pressboard, particleboard and/or engineered wood furniture, as outlined above.

3. \_\_\_\_\_ **(initial)** I, the customer, do not have furniture constructed of pressboard, particleboard and/or engineered wood as part of my move. However, I understand that if I realize during and/or after the move that I do have furniture of this nature, Option 2 will apply.

**Extra Ordinary Value and Perishables:**

Pyramid Movers is not responsible for items of extra ordinary value, whether packed by the customer or by the movers including but not limited to laptops, any art (paintings, statues, etc...), bank bills, foreign currency and coins, precious stones, jewelry, fur, leather, stamps collections, letters or packets of letters, deed notes, drafts or valuable papers of any kind, other items similar in nature, and/or perishables.

**Packing/Unpacking:**

**A.** It is recommended that fragile/delicate items packed by the customer will be repacked or inspected by the movers at pick-up location so both the movers and the customer see that it is in good condition. **B.** It is recommended that fragile/delicate items packed by the movers will be also unpacked or inspected by the movers, so both the movers and the customer see that it has arrived in good condition.

**Inventory:**

An inventory list service is recommended. It records all the moved items and provides a better track of the number of items and its condition.

**Release:**

I the shipper, or his/her representative, \_\_\_\_\_ is releasing the carrier from any claims or demands of liability arising from a possible damage to the following item(s) and/or premises:

Item _____	(# _____)	Reason#: _____	Customer Initials: _____
Item _____	(# _____)	Reason#: _____	Customer Initials: _____
Item _____	(# _____)	Reason#: _____	Customer Initials: _____
Item _____	(# _____)	Reason#: _____	Customer Initials: _____
Item _____	(# _____)	Reason#: _____	Customer Initials: _____

**Reasons#:**

**1. Packing & Protection:** I do not wish the movers to protect this item(s) and understand that it is very likely that the item(s) will be damaged.

**2. Large Items:** The item is too large/wide to enter/exit into/from the home/apartment and might be damaged in the process. I also understand that a third party claiming ownership/interest in the home/apartment may hold me responsible for the damage to the home/apartment.

**3. Disassembling:** I want the movers to dismantle the item and understand that the item might be/get damaged in the process and/or they will not be able to reassemble the item at the destination.

**4. Deteriorated Condition:** Preexisting deteriorated condition of the item.

**Parking Tickets:**

I understand that to perform the move-load/unload-the truck will be parked in an illegal position and may be ticketed for illegal parking. I agree to take responsibility for these tickets. **Initial:** \_\_\_\_\_

**Claims:**

Should you have a complaint against Pyramid Movers you must file the claim in writing and contact our claims department at 866-300-1299. You agree not to go to the BBB, PUC, the department of transportation, or court prior to filling your claim in writing thus, giving us a chance to resolve your claim, complaint, matter or issue with Pyramid Movers **Initial:** \_\_\_\_\_

**Tipping (gratuities):**

Moving is a tipping-oriented service. If you are satisfied with the movers' performance, you may tip them. Although some moves are more difficult than others, a customary tip is:

**For hourly based moves:** 15% tip of the total cost.

**For east coast volume based moves:** 8%-10% of the total cost at the pick-up, and 4%-5% at the delivery.

**For west coast volume based moves:** 8%-10% of the total cost at the pick-up, and 4%-5% at the delivery.

This amount is for the entire crew. The customer may tip each mover individually or trust the foreman to divide it equally between the movers.

**Payment:**

Full payment must be made in cash, postal money order, cashiers check, or certified check. Pyramid Movers has the right to withhold part of the shipment if payment is not made as described above. An exception will be made only if other payment method was requested prior to the move and is confirmed in writing.

**I, the shipper, owner or consignee have read and understood all the above information on page 1 and 2:**

**Print name:** \_\_\_\_\_ **Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Foreman's Printed Name:** \_\_\_\_\_ **Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**We thank you for choosing Pyramid Movers and hope to serve you in the future.**